

## Examrace

### Public Administration 2009-Solved MCQs Competitive Exams Set 2

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13. A geographical information system is a location-related computer programme data and maps for a variety of uses.

- (a) True
- (b) False

Answer: (a)

14. The most powerful reason for the growing recognition of the global economy is

- (a) The growth of international trade groupings and pacts.
- (b) That more people are working domestically for foreign employees. .
- (c) That the major cities of the western world are culturally heterogeneous.
- (d) That domestic organization are feeling the impact of international competition.

Answer: (a)

15. The learned and shared ways of thinking and doing things found among members of a society is known as:

- (a) Parochialism
- (b) Culture shock
- (c) Culture
- (d) Ethnocentrism
- (e) Domestic multiculturalism

Answer: (c)

16. Each of the following is a popular dimension of culture except:

- (a) Language
- (b) Use of space

- (c) Religion
- (d) Individualism
- (e) Time orientation

Answer: (b)

17. To help combat selective perception, a manager should:

- (a) View the situation as others view it
- (b) Give more performance feedback to subordinates
- (c) Spend more time helping subordinates learn job skills
- (d) Gather additional opinions about a situation from others
- (e) Increase feedback to subordinates and train them personally

Answer: (a)

18. Assigning personal attributes to other individuals is known as:

- (a) Stereotyping
- (b) The halo effect
- (c) Selective perception
- (d) Projection
- (e) Expectancy

Answer: (a)

19. The key elements of the communication process include all but which of the following:

- (a) An interpreter
- (b) A receiver
- (c) A source
- (d) Feedback
- (e) Noise

Answer: (a)

20. Nonverbal communication is:

- (a) The acknowledgment of a message and a response to its reception.
- (b) Communication through physical gesture
- (c) The same as noise

(d) Anything that interferes with the effectiveness of the communication attempt

(e) Often unimportant during interviews.

Answer: (b)

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